



# United States Senate

WASHINGTON, DC 20510-0905

July 18, 2018

BILL NELSON  
FLORIDA

General Darren W. McDew  
Commander, U.S. Transportation Command  
508 Scott Drive  
Scott Air Force Base, IL 62225-5357

Dear General McDew,

I am writing today in regards to alarming new reports that some U.S. service members and their families have been left stranded without their belongings by moving companies hired by the Department of Defense to relocate them.

U.S. Transportation Command is responsible for efficiently moving our nation's military personnel and their families around the world, as needed, to maintain the highest levels of readiness. However, it has come to my attention that this task is not always being properly completed by some of the contractors hired by the Department of Defense. As a result, it is my understanding that some of our military families are being forced to wait for extended periods of time for their household items to arrive. These families are also unable to hold the assigned contractor responsible.

To ensure that our service members and their families are receiving the best care possible, I request you immediately look into this issue to ensure there is an appropriate level of oversight of the contractors selected to move our military men and women. Additionally, I am requesting a brief on the process U.S. Transportation Command uses to award, assign, assess and evaluate the contractors selected for this important task.

Thank you for your prompt consideration of this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Bill Nelson", with a long, sweeping underline.