

**Statement for Action News Jax from Suddath® Government Services:**

During the past few weeks, the moving and storage industry as a whole has experienced a shortage of drivers and shipping capacity that has created longer shipment times for some military customers in specific locations. We understand the frustrations of those who may have been affected and we have been working diligently with local agent partners to schedule and deliver our customers' items as quickly as possible. In the case of the Washingtons, their items have arrived at their home and their full move is expected to be completed today (7/12).

While those impacted represent only a small percentage of the nearly 35,000 military relocations we manage, every customer is very important to us. As one of the largest military relocation service providers in the US, we are committed to delivering the highest quality service possible, as reflected by the positive 4.6/5.0 average rating our customers have given us on Google reviews, as well as by our 94% on-time delivery rate.

Capacity shortages have impacted the entire industry, especially military movers, and have been widely documented by national media and industry moving and transportation trade associations. Military relocations typically involve high volumes of moves to smaller markets where there are only a small number of local moving companies and operators to handle the large spike in volume. Shortages across the industry vary by location and continue to be fluid and difficult to predict, and are further exacerbated from May through August when 65% of all military moves take place.

Being an employer of about 90 active military reservists, military spouses and self-identified veterans, we appreciate the sacrifice our military and their families make for our country. We remain dedicated to providing only the best relocation services to each customer.

Sincerely,

Suddath Government Services Team